



## ATC MEMBER CODE OF CONDUCT

### Purpose

The purpose of the ATC Members Code of Conduct is to provide guidance on the standards of conduct expected of ATC Members and their Guests to ensure a safe and enjoyable raceday experience. The Code of Conduct reflects the Australian Turf Club Constitution and Club Rules and is intended to clarify the expectations of ATC Members at all times whilst accessing the Club, including events onsite and offsite, or when representing the Club interstate or overseas.

### Member Behaviour

Members are requested to behave in a manner that is respectful and considerate of their fellow Members, other patrons, and ATC staff. Any Member engaging in conduct that is unbecoming of a Member may bring action from Supervisors and Security staff and be subject to disciplinary action. This type of conduct includes, but is not exhaustive:

- Not adhering to ATC policies, signage or directions from staff or their representatives
- Behaviour that impacts the experience, safety or well-being of other patrons or staff such as:
  - Offensive, bullying or discriminatory
  - Intimidating, boisterous or aggressive
  - Drunk or disorderly
  - Possession or use of illicit substances
  - Unwelcome or uninvited physical contact
  - Sexual harassment
  - Continued or unreasonable disruption of staff performing their duties
  - Obstructing thoroughfares or movement of patrons or staff
  - Any conduct that is unlawful or unsafe

### Guest Behaviour

Members are expected to know the Member Code of Conduct and abide by it. It is the responsibility of Members to ensure their guests also understand the Code of Conduct and the Club's expectations of them. Members are responsible for their own behaviour and that of their Guests.

### Membership Cards

Member photo ID cards are not transferable and are for use by the Member only. A Member may be required to show their Membership card to gain entry to ATC venues and the Members Reserve. Misuse of Member cards may result in suspension or cancellation of Membership.

Members are entitled to purchase an Annual Member Guest card/s and/or Member Guest pass to nominated racedays. All Guest passes are transferable and are not for re-sale or use in any promotion or giveaway without the prior consent of the Club.



## Member Dress Regulations

Members and their Guests are expected to comply with Member Dress Regulations as set out on the website. Dress regulations are reviewed by the Board from time to time and communicated to Members.

Failure to comply with Dress Regulations may result in exclusion from the Members Reserve and is at the discretion of ATC team.

## Member Seating

As per all racecourses, there is limited internal and external space in prime locations or popular areas to meet the demand on major racedays. Members are respectfully asked to apply fairness to the 'first in, best dressed' seating or spaces so that their fellow Members and their Guests can enjoy these prime spots.

External food is not permitted at any racecourse.

## Penalties

The ATC will investigate any observed or alleged misconduct from the ATC Code of Conduct and take appropriate action. Action may include refusal of entry or ejection from the venues or event. Following this, Membership may take further action resulting in a formal warning to suspension or expulsion from Membership.

## Communications

For Member queries, please visit the website at <https://www.australianurfclub.com.au/membership-services/> or contact the Membership Team on:

1300 729 668 (Monday to Friday from 10am-4pm)  
[members@australianurfclub.com.au](mailto:members@australianurfclub.com.au)

The Membership Team is based at the Head office of the Club at Royal Randwick Racecourse, Alison Road, Randwick. Business hours are Monday to Friday 9am – 5pm.

For raceday enquiries, please visit the Member concierge desks located at:

Royal Randwick - Ground floor, QEII Stand  
Rosehill Gardens - Ground floor, JR Fleming Stand

Members are encouraged to report any instances of non-compliance with the Code of Conduct to the Member Concierge.